

GS Complaints procedure

	Projected 2013				2012				2011				2010				
	Euro	0.8302 Sterling	Sterling as Euro	Total	Euro	0.8161 Sterling	Sterling as Euro	Total	Euro	0.8353 Sterling	Sterling as Euro	Total	Euro	0.8607 Sterling	Sterling as Euro	Total	
Deposits	-	600.00	-	735.20	-	1,200.00	-	1,470.41	-	-	-	-	-	-	1,800.00	-	2,091.32
Less - deposit refund		600.00		735.20				-				-		600.00		697.11	697.11
Support for General Purpose Fund	-991.22			-	991.22												
Net deposits	<u>-991.22</u>	<u>0</u>	<u>0</u>	<u>-991.22</u>	<u>0</u>	<u>-1,200.00</u>	<u>-</u>	<u>1,470.41</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>1,200.00</u>	<u>-</u>	<u>1,394.21</u>
Costs																	
Legal - External		20,025.00		24,537.43				-		21,601.90	16,714.62	20,010.32	41,612.22	46,476.41	12,159.29	14,127.21	60,603.62
Legal - In-House Legal	24120			24,120.00	7064	127.60	156.35	7,220.35	8,082.00		-	8,082.00	18,239.00		-		18,239.00
Technical			-	-			-	-	5,000.00		-	5,000.00		1,050.00	1,219.94	1,219.94	
Expert witness costs			-	-			-	-			-	-		1,889.60	2,195.42	2,195.42	
Administrative and secretarial			-	-			-	-		2,000.00	2,394.35	2,394.35	5,256.75	4,851.44	5,636.62	10,893.37	
Travel & subsistence	3189.6	535.00	655.56	3,845.16			-	-	716.35	63.47	75.98	792.33	996.55	181.61	211.00	1,207.55	
Sundry			-	-			-	-			-	-	330.00	33.99	39.49	369.49	
Rev Hemphill expenses		1,500.00	1,838.01	1,838.01													
	<u>27,309.60</u>	<u>22,060.00</u>	<u>27,031.00</u>	<u>54,340.60</u>	<u>7064</u>	<u>127.60</u>	<u>156.35</u>	<u>7,220.35</u>	<u>35,400.25</u>	<u>18,778.09</u>	<u>22,480.65</u>	<u>57,880.90</u>	<u>71,298.71</u>	<u>20,165.93</u>	<u>23,429.69</u>	<u>94,728.40</u>	
				€	<u>53,349.38</u>			€	<u>5,749.95</u>			€	<u>57,880.90</u>			€	<u>93,334.18</u>